



## GENERAL CONDITIONS

### Art. 1: Notice of cancellation

- a. The notice of cancellation must come about in writing by mail to: [cancellation@campingtahiti.com](mailto:cancellation@campingtahiti.com) entering: reservation number, name and surname of the reservation.
- b. All cancellations received by telephone, WhatsApp, messenger or private SMS on the social media will be not taken into consideration.
- c. **Free booking cancellation** or voucher for Sommer 2023 up to **10 days** before the holiday starting day (only bank costs will be retained). The refund or the voucher will be managed in October.
- d. In case of cancellations received **from 9 to 0 days** before arrival and no show, no refund will be made.
- e. In case of lack of communication of the cancellation of the holiday no refund will be made.
- f. For amounts less than 50 Euro no refund will be made. The village will edit a voucher of the paid amount that will be valid till the year following the year of issue.
- g. The village remind you the chance to subscribe an additional [insurance](#) with a partner agency in the official website (the insurance refers also to cancellations due to COVID-19). The village is not responsible for the subscribed policy and its conditions.

### Art. 2: Payment of the holiday

- a. Payment of the balance due for the entire period of stay must be made **at the moment of the check-in**; we accept cash, credit card (except American Express or Diners) and debit card.
- b. **Tourist tax not included**: Camping price € 0,50 per person, Village price € 0,80 per person per night. To be applied for max. 14 consecutive nights. Children until 11 years old, 100 % disabled persons and their accompanying person with specific certification are free of charge.

### Art. 3: Change of the period of holiday

- a. In case of change of the booked holiday communicated up to 7 days before the arrival day no penalty will be applied. After 7 days any change will be accepted, and the full amount of the booked holiday must be paid.

### Art. 4: Early arrivals

- a. In case of arrival before the indicated scheduled hour, it will be possible to do the check-in during office times, enter the village and use its facilities, parking the car in a temporary place decided by the Management.

### Art. 5: Delayed arrivals

- a. In case of delayed arrival, no refund is due.
- b. In the event of non-arrival, without any communication by the customer, the Management has the right to occupy the pitch or the accommodation after 24 hours after the date of the supposed arrival.



**Art. 6: Early departures**

- a. In the event of early departures, no refund is due.

**Art 7: Participants to the holiday**

- a. During the holiday, not declared in the check-in form people will not be accepted. Changes in the reservation, as additional persons or change in the participants, must be communicated to and accepted by the Management before the arrival.

**Art. 8: Specific requests**

- a. In the event of request for a specific number of lodging or pitch or of accommodations/pitches next to each other, the additional amount of 39 Euro per each booking is due.

**Art. 9: For children travelling without parents**

- a. For children travelling without parents, it is compulsory to deliver a proxy signed by the parent together with a copy of his/her Passport or ID, available on the internet site [www.campingtahiti.com](http://www.campingtahiti.com)

**Art. 10: Animals accepted**

- a. Little and middle-sized dogs (max. withers height: 50cm), on leash, are allowed for a fee, if declared while booking, and are regulated by the regulation and conditions listed at the special area of the site.

**Art. 11: Overbooking**

- a. In the event of overbooking and the guest could not overnight in the booked type of pitch or accommodation, the Camping Village Tahiti reserves the right to allocate the client in another pitch or accommodation of higher category without any additional cost.

Hereafter additional information about accommodation and pitch are described.



## VILLAGE

Lodgings are at customer's disposal from 5 p.m. the day of arrival and until 10 a.m. the day of departure. Guests can stay in the campsite until 12 o'clock, parking the car outside the village or in a place decided by the Management.

At arrival, clients are due to pay € 100 cash, as deposit, which is given back before departure and after inspection - within 8 a.m./10 a.m. - of inventory and lack of damages). Departures out of the office hours involve the loss of the deposit.

Additional people to the booked participants has an additional cost, depending on the period of stay

Included in the price:

- use of the swimming pools, the Spray Park, and the pool at the beach
  - animation, mini club (from 4 years of age)
  - parking place for the car
  - gym equipped by Technogym
  - sports courts
  - costs (water, electricity, gas)
  - linen (weakly change on Friday for 14-night-stays)
  - 8 hours/day air conditioning/heating
- (except from MINICHALET CAMELIA - further use upon request, € 0,60/hour)
- Lilliputian train to/from the beach
  - a parasol + one chair + one bed by our private Beach (for min. 7-night-stays)
  - endcleaning of the accommodation

Fee-paying services:

- Baby Cot, side rails and high-chair (except for the CHALET PEONIA)
- Board service at the restaurant
- Tennis
- Minigolf
- Pottery workshop
- Bicycle rental



## CAMPSITE

The day of arrival pitches are available from 4 p.m. and until 12 o'clock the day of departure. After this hour, another day rate will be charged.

We accept booking for max. 5 people for each pitch. Since the 6<sup>th</sup> person (without tent) it will be charged the price of "daily visitor". Since the 6<sup>th</sup> person (with tent) it will be charged an "extra equipment" + the cost of every person.

On every pitch just an equipment is allowed: 1 car + 1 tent or 1 tent trailer or 1 caravan, as an alternative 1 motor home; the car must be placed on the hired pitch or in a spot at Management discretion.

It is also possible to place one additional tent for a kid (max. 120cm x 120cm).

**Pitches with private toilet:** At the arrival, customers must pay Euro 25 cash as deposit (which is given back before departure and after inspection - during office hours - of cleanness and lack of damages). Departures out of the office hours involve the loss of the deposit. Toilets are given cleaned and must be returned cleaned.

In each pitch you can use only cable of min. 15 m (without extension) and plugs by CEE law enacted.

To benefit from our TV-sat connection it is possible to rent at the reception a cable without any additional fee, just leaving Euro 25 as a guarantee.

Included in the price:

- |   |                                   |
|---|-----------------------------------|
| - 10A electricity (16A on PITCH GOLD)                   | - gym equipped by Technogym       |
| - use of the swimming pools and the Spray Park          | - sports courts                   |
| - the entertainment activities and mini club (from 4 y) | - warm water                      |
|   | - the train to our private beach, |
|   | - the free part of our beach.     |

Fee-paying services:

- |                                      |                    |
|--------------------------------------|--------------------|
| - Baby Cot, side rails and highchair | - Minigolf         |
| - 50lt Refrigerator on the pitch     | - Pottery workshop |
| - Board service at the restaurant    | - Bicycle rental   |
| - Tennis                             |                    |

At your arrival we kindly ask you to show at the reception all the documents of the participants to the holiday.

We are glad to have you as our welcome guest and wish you a good journey.