CAMPING VILLAGGIO CALYPSO

TERMS AND CONDITIONS

Welcome to CAMPING VILLAGGIO CALYPSO.

The purpose for having INTERNAL GUIDELINES is to protect not only the Camping Calypso structure but also the well-being of our guests, which are our major priority. It's based on simple rules including common sense, good behavior, respect and civil cohabitation.

Camping Calypso Management thanks in advance for your kind attention and collaboration and wishes you a pleasant holiday.

1- ARRIVAL AND CHECK IN



Upon arrival, our Guests must register at the reception/direction of the Campsite. Valid documents of all partecipants have to be handed in and <u>terms and condition</u> regulation model must be signed. This means you comply with the regulations. A vehicle pass will be issued to facilitate the entry-exit of the camp premises and each Guest will be given an identification bracelet to benefit of all the facilities/services of the campsite.

The Management, acting according to its own indisputable judgment, reserves itself the right to decline entry to undesirable or supernumerary camping Guests.

The entrance of unauthorized people implies violation of the public security law, encroach on territory and theft of services.

2- MINORS AND CHILDREN

Minors are admitted only if accompanied by their parents or by adult relatives. The Management recommends to young groups which have particular/different needs, to express such outside the Camp premises and never during the rest hours of the campsite. Adults are responsible for the behavior of their children; their vivacity manners should not interfere with the quietness, safety and hygiene of the other Guests. The younger Guests must be accompanied by an adult at all times in the areas of toilets, pool and





while using leisure equipment. In case of any

damage caused by a minor, the Guest reserves itself to refund even a third party. In the swimming pool zone, the specific rules and regulations for that area must be observed. Playing ball is prohibited between tents, on the roads and in the pool area. Playing football or volleyball is allowed exclusively in the Play facilities. Young persons' behavior should not be excessive, noisy or disruptive, especially at night. Offensive or illegal behavior will not be tolerated.

3- DEPARTURES

Guests have to leave the pitch free within 12 o'clock of the day of departure. The bill must be settled the day before. Apartments must be left free within 9 o'clock and the bill must be settled on the arrival after visioning the structure.

4- VISITORS

During low season, admission to the Campsite, prior to exhibiting a valid document, is free of charge. In July and August, for a stay over 2 hours a fee is applied (as shown on the fee board). Visitors must leave the campsite not later than 11 pm.





5- SILENCE

Noisy behaviors and activities are forbidden at any time. Campers are urged to avoid all noise of any kind and discussions that might disturb the tranquility of their neighbours.

The volume of audio devices must be regulated in consequence especially during the silence time: from 24,00 to 7,00 and from 14,00 to 15,45. Nobody can drive during

the silence time inside the campsite. Car doors and trunks should be closed as discretely as possible.

6- INTERNAL VIABILITY

In order to safeguard our Guests, motorized vehicle should be used the least possible or just in case of exceptional events. Any vehicles moving on the grounds must go at walking pace. Guests cannot ride motorcycles inside the campsite. It is strictly forbidden to park near pitches, trailer homes or bungalows. Guests must use the parking lot assigned by the Management. (The parking lot is unsupervised - the Management declines any responsibility).



7- PETS



Domestic pets are permitted at the absolute discretion of the Management. Dogs and other domestic animals must be kept on a leash and can never be left alone on the campsite. Pet owners are responsible for damage or injury caused by their pets.

Pets are not permitted in restrooms, playgrounds, shower houses, swimming pool or on swimming beach area. Pets hygenic care must be made outside the



campsite area and pet owners are required to properly dispose of domestic animal excrement.

8- HYGIENIC REGULATIONS

We invite the Guests to collaborate in keeping the site clean and in order as



much as possible. Sinks and washbasins must be used according to the indicated regulations. The sanitary facilities must also be used appropriately. Linen and kitchenware must be cleaned in the appropriate sinks. The fountains provided around the site must not be used for laundry, dish washing or personal hygiene.

During the silence time from 24,00 to 7,00 and from 14,00 to 15,45 you cannot do the washing up, launder or use the washing machine and clothes dryer.



We invite our Guests to avoid an indiscriminate use of water. Paper and waste must be separated in well-closed disposal bags and left in the designated containers.

For hygienic reasons, Guests are kindly requested to keep the pitch clean and in order. Moreover, no waste or other materials must be left under the caravan.

9- SWIMMING POOL

It is not permitted to use balls, air beds and dive in the swimming pool. For Hygiene reasons, all Guests are requested to take a shower before entering the Pool and to wear a swim cap.



The pitch is assigned by the Management and the Guests must park in the boundary lines. Car are not allowed to be parked in the pitches. The electric implant has to meet the CEE standards (core cable pond and grounding, maximum range of 6 Ah). The pitch can

be occupied by a maximum number of 6 people. Seasonal Guests that decide to leave the Camping premises for more than one night, are invited to inform the Management. At the end of the stay, it is

compulsory to remove from trees/branches all irrelevant materials. Every pitch has a free and reserved car park.

11- PROHIBITIONS

The following acts are banned:

- Damage of soil, vegetation and camping equipment,
- Pour salty or/and hot liquids in the soil,
- Throw/abandon rubbish outside the appropriate bins,
- Light up fires in open space, grills and BBQs may be used in conditions that don't disturb other Guests,
- Modify conditions of soil, dig ditches, plant poles or other,
- Improperly usage/waste of water,
- Create fences, small fences for particular needs (children safety, etc.) may be installed prior authorization of the Management.
- Parking cars on empty pitches,
- Driving cars faster than "walking pace",
- To enter with bicycles in the hygienic services,
- Speed with bicycle in the camp premises,
- Washing kitchenware/utensils/linen during the rest hours
- Usage of the fountain for personal hygiene and washing
- Excess usage of electric energy (up to 6 Amp is allowed) and connect/plug in extra sockets,





12- SECURITY AND RESPONSIBILITIES

Every guest must take care of his own belongings. The Management does not, in any case, assume responsibility for eventual losses or thefts. The Management is not responsible for the crash down of trees or branches and for any other damage caused by natural calamities and accidents, the usage of equipment such as pool, tennis court, child area etc. Objects/goods found on the Camp premises must be handed in to the Management.





Admission to the campsite Calypso involves the acceptance and the full observance of the present regulation which can be integrated at any time by the Management for the comfort, safety and health of our guests.

The Site Manager reserves the right to exclude customers for breach of our terms and conditions.

Thanking you in advance for your kind collaboration and we wish you a happy and peaceful holiday.

Signature

