



FINALLY ON HOLIDAY



WELCOME TO COLOR ERMITAGE BEACH!

Here you will find all the information you may need during your stay.



CHECK-IN



Your room will be made available to you **from 2:00 PM**. In the event that the room is ready earlier, you will be contacted by the front desk. Either way, you can enjoy all our amenities and services right upon arrival.

Remember that on your first day lunch is also included. In the event that you are not able to attend, you will be able to reserve a packed lunch for your check-out date by asking the front desk on the day before check-out.

Our **parking lot** is available to our guests free of charge. It is located 2km away from the hotel. Upon your arrival you can unload your luggage directly at the hotel. Our Golf Car will then escort you to park your car and will give you a ride back to the hotel. [Click here](#) to see where the parking is located and how to reach it.



During the **check-in** process you will be given a voucher that entitles you to **1 beach umbrella and 2 sunbeds** at our affiliated beach property **for the length of your stay**.

Beach towels are free to use. You will be given one of two copies of a receipt to be returned together with the beach towels at the end of your stay.

You will also be given a **Color token** to be exchanged for a beach towel at the pool. Beach towels need to be returned to the pool before you leave (or to the front desk if checking out during pool closing hours). Beach towels can be exchanged for clean ones every 2/3 days. In the event that beach towels are not returned, a **€10,00 fee per towel will be charged to your total**.





YOUR HOLIDAY



You can enjoy **our Cocktail hour** (with both alcoholic and non-alcoholic beverages) at our hotel bar every evening before dinner.

Remember that by purchasing our **All-Inclusive** package you will be able to enjoy unlimited fountain drinks all day long at our hotel bar! (Water, iced tea, cola, orange soda, fruit juices, wine, beer, coffee, and cappuccino).



(Alcoholic drink tickets, massages, beach kits, beach tote bags, theme park tickets -Mirabilandia, Oltremare, Italia in Miniatura, Atlantica-, boat trips, beach towels, and the adorable Coco stuffed toy you can purchase at the front desk). ***For more information ask the front desk.**

Every day a new Color Holiday culinary experience awaits you!

You can enjoy the tasty snacks of our Corner Easy Food every day from 3 to 6PM.

***You can find it in the kids' pool area.**

Restaurant opening times:

Breakfast (7.45 - 10.00 AM), **Lunch** (12.00-2.00PM), **Dinner** (7.00-9.00PM).

Guests will be split in two seatings to avoid overcrowding. Your seating will be assigned based on your children's age. In the event that you would like to switch your seating time you should talk with the maître d'.

Children may dine with our children's club staff Monday to Friday **(for more information you can directly ask our entertainment staff).**



Our hotel bar is open from **10AM to 12AM**. All non-alcoholic beverages included in the All-Inclusive package are available **24/7** at our self-serve drink station.

For a customized Color experience, choose among our additional services for an even more exceptional holiday!





SERVICES



SKY TV is at your disposal with 10 channels (channels 400 - 410).

Our pool is open every day from 9AM to 6.45PM and is supervised by our lifeguard.

We gladly welcome your four-legged friend. Pets can access all areas except the restaurant and the pool area. There is also a dedicated dog area with beach umbrellas.*We suggest you agree with housekeeping on the best time for your turn-down service to make sure your pet is safe and at ease.

For parents with babies and young children, a dedicated kitchenette is available (**"Cucina delle Mamme"**). The kitchenette contains a microwave oven, an electric stovetop, a fridge, baby bottle warmers, high chairs, baby utensils, and cookware. **In the fridge** you will find broths, vegetable soup (without added salt) and pasta ready to be cooked.



The kitchenette can be used freely by all our guests, just like you would do at home! The **"Cucina delle Mamme"** is located next to the bar in the **Mini Club** area.

ADDITIONAL SERVICES

Strollers are available upon request. For more information ask the front desk.

Bicycles are available free of charge. Use is limited to up to 3-4 hours per trip. You will need to leave an ID document at the front desk, who will give it back to you upon returning the bike lock's key.

Baby bottle warmers, baby bathing tubs, and night lights are also available free of charge upon request, to be returned upon your departure.





ENTERTAINMENT



Candy night is scheduled once a week, featuring an abundance of candies and a magic show.

Italia Mia night features a Romagna-style dinner and a quiz about Italy.

Other events include **Color Explosions** and much more! For more information ask our entertainment staff or the front desk.

***In case of bad weather scheduled events and activities might be subject to change or cancellation.**

The complete weekly program of activities is displayed on the information board in the lobby. We organize daily sports and fitness activities, along with tournaments for sports and other games and activities. Your kids will be entertained by our staff with a schedule of activities catering to their age group.

You can't miss our events and theme nights!

BABY DANCE is scheduled every night from 9PM to 9:30PM.





CHECK-OUT



Late check-out may be booked in advance at the front desk, subject to availability, **for a €50,00 fee**, in order to keep your room at your disposal until the end of the day. Meals are not included.

Would you like to extend your stay? Ask the front desk for our best quote. We can even offer you great benefits for your 2022 booking! Don't miss out on our rewards program!.

You can settle your **account every day from 8AM to 10PM**. Our front desk staff will be glad to provide you with the necessary information regarding payment and the use of the state holiday bonus.

We accept credit cards (**excluding AmEx**), debit cards, checks and cash. **Payment by bank transfer is possible if made at least three days before check out** to allow enough time for the payment to go through.

At the end of your stay, **you will need to vacate your room by 10AM. Breakfast is included.**



Don't forget to download our **"Color Holiday"** app on your smartphone. Ask the front desk to assign you points based on your holiday: the more you stay, the more you get rewarded!

Are you a Color fan? Then purchasing our Premium Card is what you're looking for! It will grant you access to many exclusive perks, both for your current stay and for your 2022 stay! A complementary trolley suitcase with our logo is included. Our front desk staff will be glad to give you any additional information.

Don't forget to follow us on social media to always be informed of our news and offers!

In order to vote for your favorite employee remember to write a review with the name of the employee you wish to vote for. The employee with the most mentions will be crowned employee of the week. For additional information ask our entertainment staff.

We gladly welcome suggestions and ideas to keep improving the Color Holiday experience year after year.

Enjoy your stay!





GOOD HOLIDAY!

