



PALACE LIDO

↕ *Family Village*

FINALLY ON HOLIDAY



WELCOME TO COLOR PALACE LIDO FAMILY VILLAGE

HERE YOU WILL FIND ALL THE USEFUL INFORMATION FOR...



YOUR CHECK-IN



• **The room will be available from 2.00 pm** (if available earlier you will be contacted by the reception), but you can start to enjoy all our services just upon your arrival.

• Remember that **lunch is included from the first day of your holiday**. If you are unable to use it, you can book your packed lunch by requesting it at the reception, the day before departure by 9pm.

• We have a **private parking** subject to availability (10 parking spaces), and the cost is 15€ per day. **The private parking needs to be booked in advance**, but don't worry! **About 200 meters from the hotel we have a free (unattended) parking**, just ask the reception staff for direction.

• At check-in we'll give you a **beach voucher**, and with that voucher you'll be able to go to our private beach Club where our staff will assign you 1 beach umbrella + 2 sun beds for the duration of your stay.



• The air conditioning remote control, where provided, is available at the reception: we will fill in a double copy of a receipt, and you will kindly return your copy at the check-out, together with the remote control. (In case the remote should not be returned, € 20.00 will be charged to the room bill.)

• We have **free beach towels renting service**; you can rent beach towels for free by **asking for "Color Tokens" at the reception**, you'll need those tokens to rent your



towels at the beach. Before departure you'll return the beach towels to the beach staff, then they'll give you back the Color Tokens that you will kindly return at check-out at the reception.

* Towels can be changed (every 2/3 days) during the week. In case the beach towels are not returned, € 10.00 each will be charged to the room bill.





YOUR VACATION



- From 8PM to midnight you'll find **sangria and gin/vodka/rum based long drinks** at our Garden's bar!
- Our lobby bar will be open just in case of rain
- Our **Garden's bar** is open every day from **12.00AM to midnight**
- For an even more customized **Color Experience**, choose from our **Extra Services** to make your holiday even more unique! Massages, Color Holiday Beach bag, Tickets for Amusement themed parks (Mirabilandia, Oltremare, Italia in miniatura), Boat trips, Color Holiday Beach towels and the super cute Coco Plush for Sale at the reception.
- Every afternoon a true **Color Holiday gastronomic experience** waits for you at the **beach bar**: at our **Easy Food Corner** (open every day from **3PM to 6PM**) you'll always find fresh **hamburgers, hot-dogs and crepes**.



- For moms and dads with **little babies**, we have a full equipped **"Mommy's Kitchen"**. The kitchen is equipped with: microwave, fridge, table seats, dishes, cutlery for children and bottle warmer.
 - In the fridge you'll always find: broths, vegetable soups (without salt) and little tiny pasta for our little tiny guests. **You can prepare and cook meals for your child anytime, just like home!**
- You can find the "Mommy's Kitchen" in the Mini Club room, near the reception.

Restaurant and Bars

Our restaurant opening hours:

Breakfast will be from **7.30AM to 9.30AM**, lunch from **12.10PM to 2PM** and dinner from **7.00PM to 9PM**.

We have **2 time slots** both for lunch & dinner **to avoid queues** and overcrowding. (Time slots will be assigned during the check-in).

- Every day childrens will have the opportunity to enjoy lunch with our entertainment team (you can ask for more infos to our staff anytime).

- Every day before lunch and dinner you can enjoy a classic **Italian Aperitivo** (alcoholic and non-alcoholic) available at our beach bar before lunch and available at our **Garden bar** before dinner.

- Remember that choosing the **Premium all-inclusive service**, you can keep yourself hydrated with **unlimited drinks on tap 24/7, anytime everyday!** (Water, iced tea, fruit juices, cola, orange soda, wine, herbal teas, beer, coffee and cappuccinos).



- With the **Premium all-inclusive** you will also have **free tickets for the whole family to the Atlantica Water Themed Park in Cesenatico** (tickets are available at the reception from Monday to Friday).

- From the room you can contact us through the number 9 on your room phone; we'll be happy to fulfill all your needs. You will also find **SKY TV** with a selection of 11 channels, from **401 to 412**.

- Our **swimming pool** will be open **from 9AM to 7PM every day** guarded by our Lifeguard.

- We gladly accept **your pet** (max 20kg): he/she can access every area except the restaurant and the pool. **A € 10.00 fee per day will be charged to your room.**

* We invite you to talk with the Housekeeper to decide together the right time for the rearrangement of your room, just to make your pet's stay easier.





ADDITIONAL SERVICES



- **Strollers** are available **on request and for free** (subject to availability).

- We have **free bike renting service**: bikes can be used for a max. of 2 hours at a time and you'll need to leave an ID at the reception (we'll return the ID when you'll return the bike keys).



OUR BEACH CLUB

- Our beach club is **exclusive and can be accessed only by our guests**; the beach has a private access through our garden.
- On the beach there is a reserved area for pet owners.
- The **beach bar** is open every day from **8AM to 7PM**

- If you would like to invite outside guests for lunch or dinner, contact the reception. The cost will be charged to the room.

- **Birthday celebration service** is available by coordinating directly with the reception



- Bottle warmers, baby bathtubs, night lights are also available free of charge. All items must be returned the day of departure. (If items are not returned they'll be charged to your room – 20€ for the bottle warmer and 5€ for the night light and baby bathtub).





ENTERTAINMENT AND EVENTS



Every night **BABY DANCE** from 9PM to 9.30PM

- Once a week, our **"Candy Night"** with lot of sweets and candies and a surprise show!
- But also **Foam Party, Color Explosion** and much more.

You can ask the entertainment team or the reception staff for more info.

* In case of rain, the schedule may be subject to variations and/or cancellation.

- You can find the complete **weekly entertainment & activities schedule** on the special totems in the hall and near the bar. Every day you can enjoy **sports and fitness activities**, with real tournaments, both sporting and sedentary. Your Children will have fun with the entertainment staff with a completely customized program for them. All our themed nights and events you can't absolutely miss:





YOUR CHECK OUT



At the end of the stay, **the room must be leaved by 10AM**- breakfast is included.

- If you need to use the room and/or the restaurant service after 10AM, you can ask the reception to check availability and prices.

- **Do you want to extend your stay? Ask for the best quote at the reception.**

Super prices are available for your current stay but also for your next Color Holiday vacation!

• **You can pay your bill every day from 8AM to 10PM.** We suggest you to take an appointment at the reception a few days before departure. Our Receptionists will be happy to give you all the informations you need.

(We accept credit cards - (except Amex) - debit card, check and cash) * We also accept bank transfers made 2/3 days before departure.



DON'T MISS THIS CHANCE!

In **2022**, in addition to the 30 **ALL INCLUSIVE** services we have presented to you on the previous pages, there is an **Absolute New!**

We have thought of mums and dads. From **20:00 to 24:00** you can enjoy **Cocktail Time**. You can have as many drinks as you like, whenever you like, choosing from: gin lemon, Gin tonic, vodka lemon, vodka tonic, rum and cola and sangria.

An **exclusive news in Romagna** that you will only find in **Color Holiday** hotels and villages.





ENJOY YOUR STAY

The Management of Color Palace Lido Family Village

