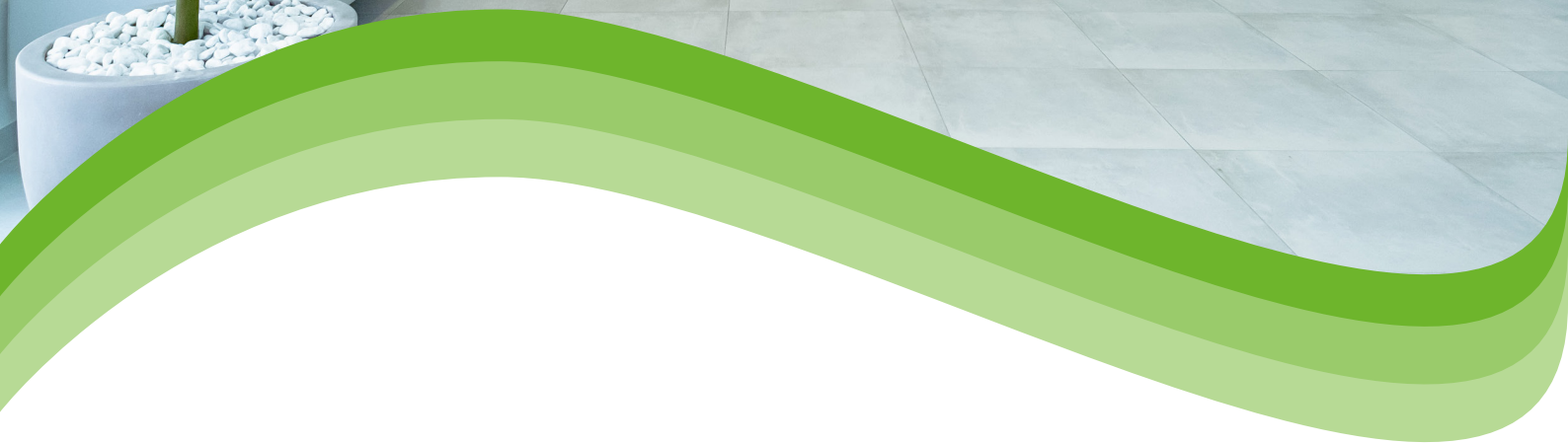




GREEN VILLAGE



**FINALLY ON HOLIDAY**





# WELCOME TO COLOR GREEN VILLAGE!

HERE YOU WILL FIND ALL THE INFORMATION YOU MAY NEED DURING YOUR STAY.



## CHECK-IN



- Your room will be made available to you from **2:00PM**. In the event that the room is ready earlier, you will be contacted by the front desk. Either way, you can enjoy all our amenities and services right from the moment of your arrival.
- Remember that on your first day lunch is also included. In the event that you are not able to attend, you will be able to reserve a packed lunch

for your check-out date by asking the front desk on the day before check-out.

- You can **PARK your car free** of charge on our property. You are guaranteed a spot in our lot. **The parking lot is unsupervised.**
- During the check-in process you will be given a voucher that entitles you to 1 beach umbrella and 2 sunbeds at Villa Celeste, our affiliated



- beach property, for the length of your stay.
- The AC remote, where applicable, is available at the front desk. You will be given one of two copies of a receipt that you will be asked to give back at the end of your stay together with the remote. **(In the event the AC remote is not returned, a €20,00 fee will be charged to your total).**
  - Beach towels are free to use. You will be given

one of two copies of a receipt to be returned together with the beach towels at the end of your stay. You will also be given a Color token to be exchanged for a beach towel at the pool. Beach towels need to be returned to the pool before you leave.

**Beach towels can be exchanged for clean ones every 2/3 days. In the event that beach towels are not returned, a €10,00 fee per towel will be charged to your total.**





# YOUR HOLIDAY



- You can enjoy our Cocktail hour (with both alcoholic and non-alcoholic beverages) at our hotel bar every day before lunch and dinner.
- Remember that by purchasing our All-Inclusive package you will be able to enjoy unlimited fountain drinks all day long! (Water, iced tea, herb tea, fruit juices, cola, orange soda, wine, beer, coffee, cappuccino).
- Our indoor bar is open from **9:30AM to 2:30PM** and from **5:30PM to 12:00AM**.
- Our pool bar is open from **9AM to 7PM**.
- For a customized Color experience, choose

• **“VerdeMela”** restaurant. Opening times: **Breakfast (7.30 -9.30-10.00AM), Lunch (12-2PM), Dinner (7-9PM)**.

In the event of bad weather you will be assigned a designated seating time to avoid overcrowding and to ensure that all guests can dine indoors.

- **“Grano e Farina”** pizzeria, by the restaurant. Opening times: 7-9PM.
- Every day children may dine with our children's club staff (for more information you can directly ask our entertainment staff).



among our additional services for an even more exceptional holiday! (Alcoholic drink tickets, massages, beach kits, beach tote bags, beauty treatments, theme park tickets

- Mirabilandia, Oltremare, Italia in Miniatura-, boat trips, beach towels, and the adorable Coco stuffed toy you can purchase at the front desk).

**\*For more information ask the front desk.**

- Every day a new Color Holiday culinary experience awaits you!

You can enjoy the tasty snacks of our Corner Easy Food every day from 3 to 6PM.

**\*You can find it next to our inflatable area.**

- Your All-Inclusive package also includes free daily access for your whole family to the Atlantica water park and a 1-hour tennis play per day per room at our affiliated tennis center only 400m away







# SERVICE



**\*We suggest you agree with housekeeping on the best time for your turn-down service to make sure your pet is safe and at ease.**

**• A dog park is also at your disposal.**

• For parents with babies and young children, a dedicated kitchenette is available ("Cucina delle Mamme"). The kitchenette contains a microwave oven, an electric stovetop, a fridge, baby bottle warmers, high chairs, baby utensils, and cookware. In the fridge you will find broths, vegetable soup (without added salt) and pasta ready to



• Baby bottle warmers, baby bathing tubs, and night lights are available upon request.

• A free evening shuttle service is available for you to comfortably reach Cesenatico's canal. You can hop on the shuttle right in front of the Green Village main entrance every night from 8PM to 12AM.

(The shuttle runs from Green Village to the canal and the other way around. You will be given our driver Marino's contact information so that you will be able to agree on a pickup time for your return).

• You can contact the front desk from your room by dialing **800**. We will be happy to satisfy your every need!

• **SKY TV** is at your disposal with 11 channels (channels 401 - 412).

• Our pool is open every day from 9AM to 7PM and is supervised by our lifeguards.

• We gladly welcome your four-legged friend (**10-12kg maximum**). Pets can access all areas except restaurants and the pool area. A one-time **€50,00** fee will be charged to your total for the final cleaning of your room after your pet's stay.



be cooked. The kitchenette can be used freely by all our guests, just like you would at home! The "Cucina delle Mamme" is located next to the bar in the Mini Club area.

• Strollers are available free of charge upon request.

• Bicycles are available free of charge. Use is limited to up to 3-4 hours per trip. You will need to leave an ID document at the front desk, who will give it back to you upon returning the bike lock's key.







# ENTERTAINMENT



- The complete weekly program of activities is displayed on the information boards in the lobby and by the bar. We organize daily sports and fitness activities, along with tournaments for sports and other games and activities. Your kids will be entertained by our staff with a schedule of activities catering to their age group (Master Chef Kids, foam parties, and much more!).
- You can't miss our events and theme nights!
- **BABY DANCE** is scheduled every night from 9PM to 9:30PM.

- Candy night is scheduled once a week, featuring an abundance of candies, a surprise show, and Simone's Animals.
- Italia Mia night features a romagna-style dinner and a quiz show about Italy.
- Other events include foam parties, Color Explosions, and many more!

For more information ask our entertainment staff or the front desk.

**\*In case of bad weather scheduled events and activities might be subject to change or cancellation.**





## CHECK-OUT



In caso di late check-out saranno richiesti **€ 50,00 supplementari** per poter usufruire della camera fino a fine giornata (i pasti non sono compresi, il servizio va prenotato precedentemente al ricevimento, previa disponibilità).

• Vuoi prolungare il tuo soggiorno?

Richiedi al ricevimento la miglior quotazione:

Per te sono disponibili super agevolazioni anche per le prenotazioni 2022.

• We suggest you to get an appointment at the front desk a couple of days before your departure to settle your account. Our staff will be glad to provide you with the necessary information regarding payment and the use of the state holiday bonus. We accept credit cards (excluding AmEx), debit cards, and cash. **Payment by check or bank transfer is also possible during the beginning of your stay.**

• At the end of your stay, you will need to vacate your room by 10AM. Breakfast is included.



### DON'T MISS OUT ON OUR REWARDS PROGRAM!

• Don't forget to download our "Color Holiday" app on your smartphone. Ask the front desk to assign you points based on your holiday: the more you stay, the more you get rewarded!

• Are you a Color fan? Then purchasing our Premium Card is what you're looking for!

It will grant you access to many exclusive deals, both for your current stay and for your 2022 stay! A complementary trolley suitcase with our logo is included.

Our front desk staff will be glad to give you any additional information.

• Don't forget to follow us on social media to always be informed of our news and offers!

• In order to vote for your favorite employee remember to write a review with the employee name you wish to vote for. The employee with the most mentions will be crowned employee of the week. For additional information ask our entertainment staff. We gladly welcome suggestions and ideas to keep improving the Color Holiday experience year after year.







**HAPPY HOLIDAY!**

