



FINALLY ON HOLIDAY



WELCOME TO COLOR KING MARTE VILLAGE!

HERE YOU WILL FIND ALL THE INFORMATION YOU MAY NEED DURING YOUR STAY.



CHECK-IN



hotel are only a few dozens meters away: one is located in Piazza Matteo Ricci, and another is located in front of the restaurant **"La Piscina"** on the left. [Click here](#) to find out how to reach them. Remember that on Thursdays the local street market takes place in Piazza Matteo Ricci, so any cars parked there must be moved elsewhere to avoid being towed.

We suggest you unload your luggage at the hotel first and then park your car. In case you are able to secure a spot on the premises, we kindly ask you to park your car as to not block other cars.

- Your room will be made available to you from **2:00PM**. In the event that the room is ready earlier, you will be contacted by the front desk. Either way, you can enjoy all our amenities and services right from the moment of your arrival.

- Remember that on your first day lunch is also included. In the event that you are not able to attend, you will be able to reserve a packed lunch for your check-out date by asking the front desk on the day before check-out.

- A parking lot is available on the premises on a first come, first served basis.

Even so, street parking in Lido di Classe is completely free even during summertime. The parking lots closest to our



- During the check-in process you will be given a voucher that entitles you to 1 beach umbrella and 2 sunbeds at Bagno Katia, our affiliated beach property, for the length of your stay.

- The AC remote is available at the front desk. You will be given one of two copies of a receipt that you will be asked to give back at the end of your stay together with the remote. **(In the event the AC remote is lost or not returned, a €20,00 fee will be charged to your total).**

- Beach towels are free to use. You will be given one of two copies of a receipt to be returned together with the beach

towels at the end of your stay. You will also be given a Color token to be exchanged for a beach towel at the pool. Beach towels need to be returned to the pool before you leave (or to the front desk if checking out during pool closing hours). Beach towels can be exchanged for clean ones every 2/3 days. In the event that beach towels are not returned, a €10,00 fee per towel will be charged to your total.





YOUR HOLIDAY



On weekends all meals will be served at the hotel.

- Children may dine with our children's club staff Monday to Friday at our affiliated beach property, Bagno Katia. (For more information you can directly ask our entertainment staff).
- You can enjoy our Cocktail hour (with both alcoholic and non-alcoholic beverages) at our hotel bar every evening before dinner.
- Remember that by purchasing our All-Inclusive package you will be able to enjoy unlimited fountain drinks all day long at our hotel bar and at the



park tickets -Mirabilandia, Oltremare, Italia in Miniatura, Atlantica-, boat trips, beach towels, and the adorable Coco stuffed toy you can purchase at the front desk). ***For more information ask the front desk.**

• Every day a new Color Holiday culinary experience awaits you!

You can enjoy the tasty snacks of our Corner Easy Food every day from 3 to 6PM.

***You can find it at the beach.**

• Your All-Inclusive package also includes a 1-hour tennis play per day per room at our affiliated tennis center only 200m away. ***For more information ask the front desk.**

• Restaurant opening times:

Breakfast (7.30 -9.30AM), Lunch (12:30-2PM), Dinner (7.00-9.00PM).

Guests will be split in two seatings to avoid overcrowding. Your seating will be assigned based on your children's age. In the event that you would like to switch your seating time you should talk with the maître d'.

• Our beach restaurant is open for our guests from Monday to Friday subject to booking at the maître. During your stay you can therefore choose to have weekday lunches at either restaurant.



beach! (Water, iced tea, cola, orange soda, wine, beer, coffee, and cappuccino).

• Our hotel bar is open from 10AM to 2.30PM and from 5:30PM to 12AM.

The beach bar is open from 7.30AM to 6PM.

(When events and activities are held at the beach bar, it will close at 11PM instead).

Self-serve drink stations are available 24/7.

• For a customized Color experience, choose among our additional services for an even more exceptional holiday! (Alcoholic drink tickets, massages, beach kits, beach tote bags, theme





SERVICE



best time for your turn-down service to make sure your pet is safe and at ease.

• For parents with babies and young children, a dedicated kitchenette is available ("Cucina delle Mamme"). The kitchenette contains a microwave oven, an electric stovetop, a fridge, baby bottle warmers, high chairs, baby utensils, and cookware. In the fridge you will find broths, vegetable soup (without added salt) and pastina ready to be cooked. The kitchenette can be used freely by



• Baby bottle warmers, baby bathing tubs, and night lights are also available free of charge upon request, to be returned upon your departure.

You can contact the front desk from your room by dialing **9**. We will be happy to satisfy your every need!

- **SKY TV** is at your disposal with 10 channels (channels 400 - 410).
- Our pool is open every day from 9AM to 6PM and is supervised by our lifeguard.
- We gladly welcome your four-legged friend. Pets can access all areas except the restaurant and the pool area. There is also a dedicated dog area with beach umbrellas.

***We suggest you agree with housekeeping on the**



all our guests, just like you would do at home! The "Cucina delle Mamme" is located next to the bar in the Mini Club area.

- Strollers are available free of charge upon request.
- Bicycles are available free of charge. Use is limited to up to 3-4 hours per trip. You will need to leave an ID document at the front desk, who will give it back to you upon returning the bike lock's key.





ENTERTAINMENT



- Candy night is scheduled once a week, featuring an abundance of candies, a surprise show, and Simone's Animals.
- Italia Mia night features a romagna-style dinner and a quiz show about Italy.
- Other events include foam parties, Color Explosions, and many more!

For more information ask our entertainment staff or the front desk.

***In case of bad weather scheduled events and activities might be subject to change or cancellation.**

- The complete weekly program of activities is displayed on the information boards in the lobby and by the bar. We organize daily sports and fitness activities, along with tournaments for sports and other games and activities. Your kids will be entertained by our staff with a schedule of activities catering to their age group (Master Chef Kids, foam parties, and much more!).
- You can't miss our events and theme nights!
- **BABY DANCE** is scheduled every night from 9PM to 9:30PM.





CHECK-OUT



Late check-out may be booked in advance at the front desk, subject to availability, for a **€ 50,00** fee, in order to keep your room at your disposal until the end of the day. Meals are not included.

- Would you like to extend your stay? Ask the front desk for our best quote.

We can even offer you great benefits for your 2022 booking!

- You can settle your account every day from 8AM to 10PM. Our front desk staff will be glad to provide you with the necessary information regarding payment and the use of the state holiday bonus.

We accept credit cards (excluding AmEx), debit cards, checks and cash. **Payment by bank transfer is possible if made at least three days before check out to allow enough time for the payment to go through.**

- At the end of your stay, you will need to vacate your room by 10AM. Breakfast is included.



DON'T MISS OUT ON OUR REWARDS PROGRAM!

- Don't forget to download our "Color Holiday" app on your smartphone. Ask the front desk to assign you points based on your holiday: the more you stay, the more you get rewarded!

- Are you a Color fan? Then purchasing our Premium Card is what you're looking for!

It will grant you access to many exclusive deals, both for your current stay and for your 2022 stay! A complementary trolley suitcase with our logo is included.

Our front desk staff will be glad to give you any additional information.

- Don't forget to follow us on social media to always be informed of our news and offers!

- In order to vote for your favorite employee remember to write a review with the employee name you wish to vote for. The employee with the most mentions will be crowned employee of the week. For additional information ask our entertainment staff. We gladly welcome suggestions and ideas to keep improving the Color Holiday experience year after year.





HAPPY HOLIDAY!

