



FINALLY ON HOLIDAY



WELCOME TO COLOR METROPOLITAN HOTEL!

HERE YOU WILL FIND ALL THE INFORMATION YOU MAY NEED DURING YOUR STAY.



CHECK-IN



- Your room will be made available to you from **2:00PM**. In the event that the room is ready earlier, you will be contacted by the front desk. Either way, you can enjoy all our amenities and services right from the moment of your arrival.
- During the check-in process you will be given a voucher that entitles you to 1 beach umbrella and 2 sunbeds at Bagno Snoopy Five Beach, our affiliated beach property, for the length of your stay. Your beach umbrella will be located from the 6/7 row or further from the shore. If you

would like to book an umbrella closer to the shore you should directly contact Bagno Snoopy for availability and rates.

- A parking lot is available off the premises on a first come, first served basis 300m away from the hotel, precisely at Via Sandro Botticelli 14, Cesenatico. The parking lot is unsupervised. **Click here** to find out how to reach it. Street parking is also available and free around the perimeter of the hotel. For any additional information, the



front desk is at your disposal.

- The AC remote, where applicable, is available at the front desk. You will be given one of two copies of a receipt that you will be asked to give back at the end of your stay together with the remote.

(In the event the AC remote is not returned, a €20,00 fee will be charged to your total).

- Beach towels are free to use. You will be given one of two copies of a receipt to be returned to

gether with the beach towels at the end of your stay. You will also be given a Color token to be exchanged for a beach towel at the Pool Bar. Beach towels need to be returned to the Pool Bar before you leave.

Beach towels can be exchanged for clean ones every 2/3 days. In the event that beach towels are not returned, a **€10,00** fee per towel will be charged to your total.





YOUR HOLIDAY



drinks all day long! (Water, iced tea, herb tea, fruit juices, cola, orange soda, wine, beer, coffee, cappuccino).

- Our main bar **"La Piazzetta"** is open from 10AM to 3PM and from 6PM to 12:00AM.
- Our pool bar is open from 9AM to 6:45PM.
- For a customized Color experience, choose among our additional services for an even more exceptional holiday! (Alcoholic drink tickets, massages, beach kits, beach tote bags, theme park tickets -Mirabilandia, Oltremare, Italia in

- Restaurant opening times:

Breakfast (7.45-10.00AM), Lunch (12-2PM), Dinner (7-9PM).

*In the event of bad weather you will be assigned a designated seating time to avoid overcrowding and to ensure that all guests can dine.

• You can enjoy our Cocktail hour (with both alcoholic and non-alcoholic beverages) at our hotel bar every day before lunch at 11:30/11:45AM and before dinner at 6:30/6:45PM.

• Remember that by purchasing our All-Inclusive package you will be able to enjoy unlimited fountain



Miniatura, Atlantica-, boat trips, beach towels, and the adorable Coco stuffed toy you can purchase at the front desk).

***For more information ask the front desk.**

• Every day a new Color Holiday culinary experience awaits you!

You can enjoy the tasty snacks of our Corner Easy Food every day from 3 to 6PM.

***You can find it next to our main bar La Piazzetta.**

• Your All-Inclusive package also includes free daily access for your whole family to the Atlantica water park!





SERVICE



***We suggest you agree with housekeeping on the best time for your turn-down service to make sure your pet is safe and at ease.**

- A dog park is available at the nearby park of Valverde di Cesenatico. For more information on how to reach it ask the front desk.
- For parents with babies and young children, a dedicated kitchenette is available ("Cucina Mamme"). The kitchenette contains a microwave oven, an electric stovetop, a fridge, baby bottle warmers, high chairs, baby utensils, and cookware.



Use is limited to up to 3-4 hours per trip. You will need to leave an ID document at the front desk, who will give it back to you upon returning the bike lock's key.

- Baby bottle warmers, baby bathing tubs, night lights, toilet training seats, and baby travel cots are available upon request.

- You can contact the front desk from your room by dialing **9**. We will be happy to satisfy your every need!
- **SKY TV** is at your disposal with 11 channels (channels 401 - 412).
- Our pool is open every day from 9AM to 6:45PM and is supervised by our lifeguard.
- We gladly welcome your four-legged friend (**10kg maximum**). Pets can access all areas except the restaurant, the pool area, and the children's area. A one-time **€50,00** fee will be charged to your total for the final cleaning of your room after your pet's stay.



In the fridge you will find broths, vegetable soup, steamed vegetables (without added salt), two types of pastina, freeze-dried baby food, water, milk, and all the standard condiments and cookware needed to prepare your baby's meals. The kitchenette can be used freely by all our guests, just like you would do at home! It is located in the Mini Club area.

- Strollers are available free of charge upon request. You can also purchase your own stroller to keep. For more information ask the front desk.
- Bicycles are available free of charge.





ENTERTAINMENT



- Candy night is scheduled once a week, featuring an abundance of candies, a surprise show, and Simone's Animals.
- Italia Mia night features a romagna-style dinner and a quiz show about Italy.
- Other events include foam parties, Color Explosions, and many more!

For more information ask our entertainment staff or the front desk.

***In case of bad weather scheduled events and activities might be subject to change or cancellation.**

- The complete weekly program of activities is displayed on the information boards in the lobby and by the bar. We organize daily sports and fitness activities, along with tournaments for sports and other games and activities. Your kids will be entertained by our staff with a schedule of activities catering to their age group (Master Chef Kids, foam parties, and much more!).
- You can't miss our events and theme nights!
- **BABY DANCE** is scheduled every night from 9PM to 9:30PM.





CHECK-OUT



Late check-out may be booked in advance at the front desk, subject to availability, for a **€ 50,00** fee, in order to keep your room until **4PM**. Meals are not included. For meal rates ask the front desk.

- Would you like to extend your stay? Ask the front desk for our best quote.

We can even offer you great benefits for your 2022 booking!

- We suggest you to get an appointment at the front desk during weekdays or a couple of days before your departure to settle your account. Our front desk staff will be glad to provide you with the necessary information regarding payment and the use of the state holiday bonus. We accept credit cards (Visa, Mastercard, AmEx), debit cards, checks and cash.

***Payment by bank transfer or check is possible if made at the beginning of your stay to allow enough time for the payment to go through.**

- At the end of your stay, you will need to vacate your room by 10AM. Breakfast is included.



DON'T MISS OUT ON OUR REWARDS PROGRAM!

- Don't forget to download our "Color Holiday" app on your smartphone. Ask the front desk to assign you points based on your holiday: the more you stay, the more you get rewarded!

- Are you a Color fan? Then purchasing our Premium Card is what you're looking for!

It will grant you access to many exclusive deals, both for your current stay and for your 2022 stay! A complementary trolley suitcase with our logo is included.

Our front desk staff will be glad to give you any additional information.

- Don't forget to follow us on social media to always be informed of our news and offers!

- In order to vote for your favorite employee remember to write a review with the employee name you wish to vote for. The employee with the most mentions will be crowned employee of the week. For additional information ask our entertainment staff. We gladly welcome suggestions and ideas to keep improving the Color Holiday experience year after year.





HAPPY HOLIDAY!

