



**FINALLY ON HOLIDAY**



# BENVENUTO AL COLOR MOKAMBO SHORE FAMILY HOTEL!

## HERE YOU WILL FIND ALL THE USEFUL INFORMATION FOR...



### YOUR CHECK-IN



- At check-in we'll give you a **beach voucher**, and with that voucher you'll be able to go to our partner beach Club "**Bagno San Giacomo**" where the staff will assign you 1 beach umbrella + 2 sun beds for the duration of your stay.

- The air conditioning remote control, where provided, is available at the reception: we will fill in a double copy of a receipt, and you will kindly return your copy at the check-out, together with the remote control.



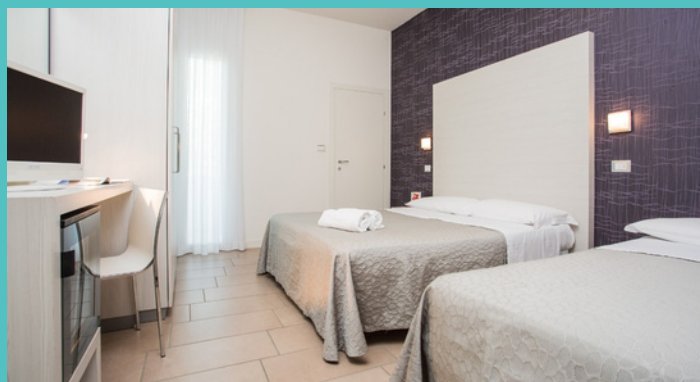
*\* Towels can be changed (every 2/3 days) during the week. In case the beach towels are not returned, € 10.00 each will be charged to the room bill.*

- **The room will be available from 2 pm** (if available earlier you will be contacted by the reception), but you can start to enjoy all our services just upon your arrival.
- Remember that **lunch is included from the first day** of your holiday. If you are unable to use it, you can book your packed lunch by requesting it at the reception, the day before departure by 9pm.
- We have **free parking** for our guests just 500m away from the hotel (subject to availability).



(If you don't return the remote control, € 20.00 will be charged to the room bill).

- We have **free beach towels renting service**; you can rent beach towels for free by **asking for "Color Tokens" at the reception**, you'll need those tokens to rent your towels at the pool area. Before departure you'll return the beach towels to the pool staff, then they'll give you back the Color Tokens that you will kindly return at check-out at the reception.







# YOUR VACATION



## Restaurant and Bars

Our "Blanco" restaurant opening hours:

**Breakfast** will be from **7.45AM to 10AM**, **lunch** from **12PM to 2PM** and **dinner** from **7PM to 9PM**. We have **2 time slots** both for lunch & dinner **to avoid queues** and overcrowding. *(Time slots will be assigned during the check-in).*

- Every day before lunch and dinner you can enjoy a classic **Italian Aperitivo** (alcoholic and non-alcoholic) available at our hotel bar.

- Remember that choosing the **Premium all-inclusive service**, you can keep yourself hydrated with **unlimited drinks on tap 24/7, anytime everyday!** (Water, iced tea, fruit juices, cola, orange soda, wine, herbal teas, beer, coffee and cappuccinos).

- From 8PM to midnight you'll find **sangria and gin/vodka/rum based long drinks** at the Hotel bar!



- The **hotel Bar** is open **from 10AM to 00**. All soft drinks included in the Premium All-inclusive will be accessible 24/7.

- For an even more customized **Color Experience**, choose from our **Extra Services** to make your holiday even more unique! Massages, Color Holiday Beach bag, Tickets for Amusement themed parks (Mirabilandia, Oltremare, Italia in miniatura), Boat trips, **Color Holiday Beach towels** and the super cute Coco Plush for Sale at the reception.

- Every afternoon a true **Color Holiday gastronomic experience** waits for you near the **swimming pool area**: at our **Easy Food Corner** (open every day from **3PM to 6PM**) you'll always find fresh **hamburgers, hot-dogs and crepes**.

- With the **Premium all-inclusive** you will also have **free tickets for the whole family to the Atlantica Water Themed Park in Cesenatico** (tickets are available at the reception from Monday to Friday).



But there's more! You'll also have **1 free tennis hour per day**, at our partner Tennis Club (just 400m away from the hotel). You need to **book the tennis court at the reception** at least one day in advance (tennis equipment and tennis instructor not included).

- From the room you can contact us through the number 9 on your room phone; we'll be happy to fulfill all your needs. You will also find **SKY TV** with a selection of 11 channels, from **401 to 412**.

- Our **swimming pool** will be open **from 9AM to 6.30PM** every day guarded by our Lifeguard.

- We gladly accept your pet (max 10kg): he/she can access every area except the restaurant and the pool. **A € 10.00 fee per day will be charged to your room.**

*\* We invite you to talk with the Housekeeper to decide together the right time for the rearrangement of your room, just to make your pet's stay easier.*

- For **moms and dads with little babies**, we have a full equipped **"Mommy's Kitchen"**.

The kitchen is equipped with: microwave, fridge, table seats, dishes, cutlery for children and bottle warmer.

- In the fridge you'll always find: broths, vegetable soups (without salt) and little tiny pasta for our little tiny guests. You can prepare and cook meals for your child anytime, just like home!

**You can find the "Mommy's Kitchen" in the Mini Club room.**





## ADDITIONAL SERVICES



- **Strollers** are available **on request and for free** (subject to availability).

- We have **free bike renting service**: bikes can be used for a max. of 3 hours at a time and you'll need to leave an ID at the reception (we'll return the ID when you'll return the bike keys).



- If you would like to invite outside guest for lunch or dinner, contact the reception. The cost will be charged to the room.

- **Birthday celebration service** is available by coordinating directly with the reception.



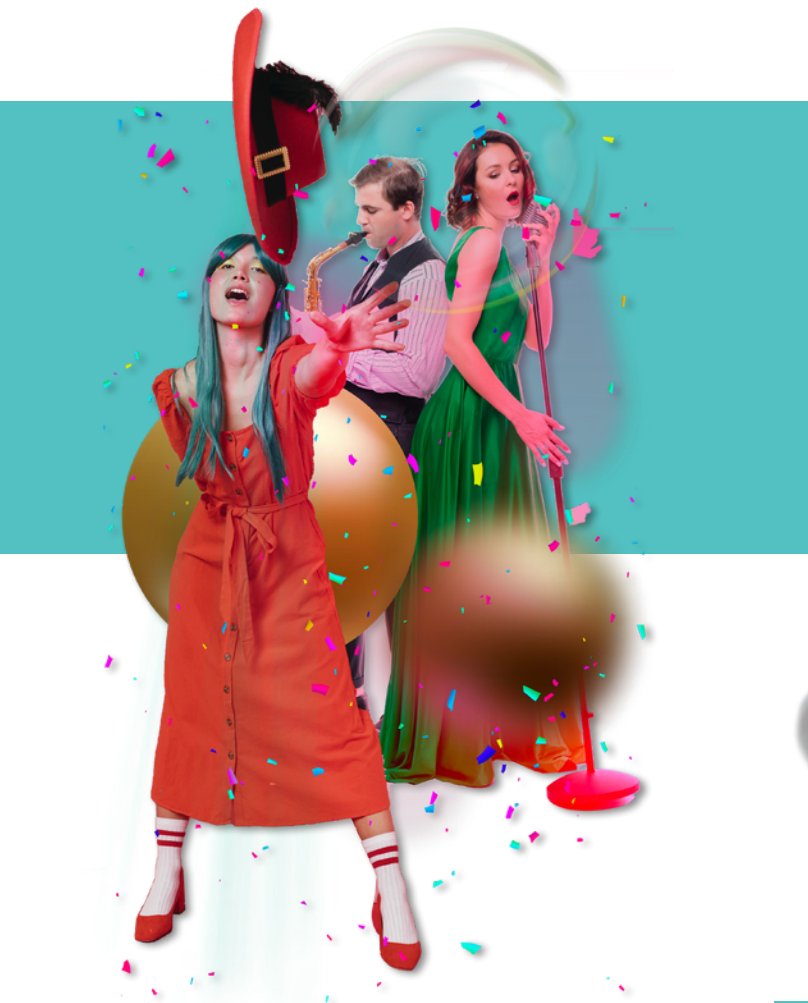
- Bottle warmers, baby bathtubs, night lights are also available free of charge. All items must be returned the day of departure.







## ENTERTAINMENT AND EVENTS



Every night **BABY DANCE** from **9PM to 9.30PM**

- Once a week, our “**Candy Night**” with lot of sweets and candies and a surprise show!
- But also **Foam Party, Color Explosion** and much more.

You can ask the entertainment team or the reception staff for more info.

*\* In case of rain, the schedule may be subject to variations and/or cancellation.*

- You can find the complete **weekly entertainment & activities schedule** on the special totems in the hall and near the bar. Every day you can enjoy **sports and fitness activities**, with real tournaments, both sporting and sedentary. Your Children will have fun with the entertainment staff with a completely customized program for them. All our **themed nights and events** you can't absolutely miss:





## YOUR CHECK OUT



- If you need to use the room and/or the restaurant service after 10AM, you can ask the reception to check availability and prices.
- **Do you want to extend your stay? Ask for the best quote at the reception.** Super prices are available for your current stay but also for your next Color Holiday vacation!

• **You can pay your bill every day from 8AM to 10PM.** We suggest you to take an appointment at the reception a few days before departure. Our Receptionists will be happy to give you all the informations you need.

(We accept credit cards - (except Amex) - debit card, check and cash) \* We also accept bank transfers made 2/3 days before departure.

• At the end of the stay, **the room must be leaved by 10AM**- breakfast is included.



## DON'T MISS THIS CHANCE!

In **2022**, in addition to the 30 **ALL INCLUSIVE** services we have presented to you on the previous pages, there is an **Absolute New!**

We have thought of mums and dads. **From 20:00 to 24:00** you can enjoy **Cocktail Time**. You can have as many drinks as you like, whenever you like, choosing from: gin lemon, Gin tonic, vodka lemon, vodka tonic, rum and cola and sangria.

An **exclusive news in Romagna** that you will only find in **Color Holiday** hotels and villages.







# ENJOY YOUR STAY

The Management of del Color Mokambo Shore Family Hotel.

